



# Education Support – Essex

## Essex County Council (ECC)

*The boroughs of Basildon, Braintree, Brentwood, Castle Point, Chelmsford, Colchester, Epping Forest, Harlow, Maldon, Rochford, Tendring and Uttlesford.*

## Essex Local Offer

The Essex Local Offer is a website which has details about the support services and local opportunities for children and young people with special educational needs and disabilities (SEND) living in the administrative boundaries of Essex County Council. You can find details of education support services, information on Essex schools, One Planning and EHC Plans, as well other services in Essex for children and young people with additional needs.

[Essex County Council: Special Educational Needs and Disabilities \(SEND\) | Essex Local Offer](#)

## SEND Operations Team

The role of the ECC SEND Operations Team is to carry out responsibilities that are set by the government on behalf of Essex children with SEND. These are outlined in the SEND code of practice: 0 to 25 years.

Telephone: 0345 603 7638

## Essex Educational Psychology Parent Helpline

[Essex Educational Psychology \(EP\) Service | Essex Local Offer](#)

Alternating Mondays and Tuesdays during term time 1pm to 5pm

[Book](#) a 25-minute appointment in advance via Teams

## [Education Advice Organisations for Parents living under Essex County Council](#)

### Families In Focus (Essex)

Helpline: 01245 353575

Website: <http://www.familiesinfocusessex.org.uk/>

Email: [helpline@fifessex.org.uk](mailto:helpline@fifessex.org.uk)

### Essex SEND Information, Advice and Support Service (SENDIASS)

Helpline: 01245 204338 - open from Monday -Thursday 9:30am to 3:00pm

Email: [send.iass@essex.gov.uk](mailto:send.iass@essex.gov.uk)

Website: <https://www.essexsendiass.co.uk/>

Helpful Resources and Templates: <https://www.essexsendiass.co.uk/resources/>

The contacts and links given via this SNAP information sheet have been shared as a starting point for your own research. We believe the information to be genuine and correct at the time of publishing, however no responsibility for loss occasioned by any person acting or refraining from acting as a result of the material contained herein can be accepted by SNAP.



# Education Support - Thurrock

## Thurrock

*Aveley, Bulphan, Chadwell St Mary, Chafford Hundred, Corringham, East Tilbury, Fobbing, Grays, Horndon-on-the-Hill, Little Thurrock, Mucking, Orsett, Purfleet, Shell Haven, South Ockendon, Stanford-le-Hope, Stifford, Thames Haven, Thurrock Village, Tilbury and West Thurrock*

## Thurrock Local Offer

The Thurrock Local Offer is a website which has details about the support services and local opportunities for children and young people with special educational needs and disabilities (SEND) living in the administrative boundaries of Thurrock Council. You can find details of education support services, information on Thurrock schools, SEND Support and EHC Plans, as well other services in Thurrock for children and young people with additional needs.

<http://www.askthurrock.org.uk/kb5/thurrock/fis/localoffer.page>

## Thurrock Council Special Education Needs & Disabilities Team

The role of the Thurrock SEND Team is to carry out responsibilities that are set by the government on behalf of Essex children with SEND. These are outlined in the SEND code of practice: 0 to 25 years.

Telephone: 01375 652 555

Email: [sen@thurrock.gov.uk](mailto:sen@thurrock.gov.uk)

## Education Advice Organisations for Parents living in Thurrock

### Thurrock SENDIASS – Provided by Parent Advisory Team Thurrock (PATT)

Address: 51 Lodge Lane, Grays, RM17 5RZ

Telephone: 07702 127252 (You can also text this number to request a call)

Email: [info@patt.org.uk](mailto:info@patt.org.uk)

Website: <http://www.patt.org.uk/>



# Education Support - Southend

## Southend-on-Sea

*Eastwood, Leigh-on-Sea, Prittlewell, Shoeburyness, Southchurch, Southend-on-Sea, Thorpe Bay and Westcliff*

## Southend Local Offer

The Southend Local Offer is a website which has details about the support services and local opportunities for children and young people with special educational needs and disabilities (SEND) living in the administrative boundaries of Southend-on-Sea Council. You can find details of education support services, information on Southend schools, SEND Support and EHC Plans, as well other services in Southend for children and young people with additional needs.

<https://livewellsouthend.com/kb5/southendonsea/directory/localoffer.page?localofferchannel=0>

## Southend Council Special Education Needs & Disabilities Team

The role of the Southend SEND Team is to carry out responsibilities that are set by the government on behalf of Essex children with SEND. These are outlined in the SEND code of practice: 0 to 25 years.

Telephone: 01702 215246

Email: [SENTeam@southend.gov.uk](mailto:SENTeam@southend.gov.uk)

## Southend Educational Psychology Helpline

Website: <https://www.southendlearningnetwork.co.uk/Page/11030>

Helpline: 01702 215909

Email: [EPAdmin@southend.gov.uk](mailto:EPAdmin@southend.gov.uk)

## Education Advice Organisations for Parents living in Southend

### Southend SENDIASS

Telephone: 01702 215499

Email: [iass@southend.gov.uk](mailto:iass@southend.gov.uk)

Website: <http://www.sendiasssouthend.co.uk/>



# Education Support - Havering

## London Borough of Havering

*Ardleigh Green, Chase Cross, Collier Row, Cranham, Elm Park, Emerson Park, Gidea Park, Hacton, Harold Hill, Harold Park, Harold Wood, Havering-atte-Bower, Heath Park, Hornchurch, Noak Hill, North Ockendon, Rainham, Rise Park, Romford, Rush Green, Upminster, Wennington*

## Havering Local Offer

The Havering Local Offer is a website which has details about the support services and local opportunities for children and young people with special educational needs and disabilities (SEND) living in the administrative boundaries of the London Borough of Havering. You can find details of education support services, information on Havering schools, SEND Support and EHC Plans, as well other services in Havering for children and young people with additional needs.

<https://familyserviceshub.havering.gov.uk/kb5/havering/directory/localoffer.page?localofferchannel=0>

## CAD (Children and Adults with Disabilities) Support Teams

The CAD support teams provide specialist multi-disciplinary support to promote early intervention and inclusive practice for children with special educational needs and/or disability.

### CAD 0-5 Support Team

<https://familyserviceshub.havering.gov.uk/kb5/havering/directory/advice.page?id=8vYJv8csdrU&localofferchannel=2>

### CAD 5-19 Support Team

<https://familyserviceshub.havering.gov.uk/kb5/havering/directory/advice.page?id=RnBjvAug4xc>

## Education Advice Organisations for Parents living in Havering

### Havering SENDIASS

Telephone: 01708 433885

Email: [sendiass@havering.gov.uk](mailto:sendiass@havering.gov.uk)

Website: <https://www.haveringsendiass.co.uk/>



# Education Support

## National Organisations

- **IPSEA** – Visit [www.ipsea.org.uk](http://www.ipsea.org.uk) for online information or to book a phone appointment with an education advisor. They also have a Tribunal Helpline.
- **Contact** - Telephone: 0808 808 3555 Website: <https://contact.org.uk/>
- **SOS!SEN** - Telephone: 020 8538 3731 Website: <https://sossen.org.uk/>  
Email: [admin@sossen.org.uk](mailto:admin@sossen.org.uk)

## Transport

- **SENDIASS** - SENDIASS provides information on eligibility criteria, type of transport, how to apply, how to challenge a decision and where to find out more. Website: [Home to School Transport - Essex SEND IASS](#)  
Email: [send.iass@essex.gov.uk](mailto:send.iass@essex.gov.uk)

## SEN Legal Advice

- **Coram Child Law Advice** - Family, child and education legal advice. Lots of detailed advice on their website.  
Education helpline: 0300 330 5485 (or there is a bookable Call Back Service which is a paid service) Website: <https://childrenslegalcentre.com/get-legal-advice/education/>
- **Simpson Millar Solicitors** Telephone: 0808 239 6945 Website: <http://www.simpsonmillar.co.uk/services/education-law/education-law-solicitors.aspx>
- **Irwin Mitchell Solicitors** Telephone: 0808 303 8148 Website: <https://www.irwinmitchell.com/personal/protecting-your-rights/education-law/special-educational-needs>

## Exclusion Advice

- **The School Exclusion Project** - <https://childrenslegalcentre.com/get-legal-advice/education/>
- **Child Law Advice** - <https://childlawadvice.org.uk/information-pages/school-exclusion/>
- **Young Minds**- <https://youngminds.org.uk/find-help/for-parents/parents-guide-to-support-a-z/parents-guide-to-support-school-anxiety-and-refusal/>

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## Emotional Based School Avoidance/School Anxiety

- Not Fine In School - <https://notfineinschool.co.uk/home>
- Action for Children - <https://parents.actionforchildren.org.uk/school-life/school-behaviour-wellbeing/>
- Define Fine - <http://definefine.org.uk/>
- National Autistic Society- Neuroinclusive Education Network (formerly Autism Education Trust)- <https://www.nen.org.uk/resources/school-exclusions-school-stress-and-anxiety>

Please scan QR code or click on the link to access this and our other information sheets

[Downloadable Survival Guides, Information and Resources from SNAP](#)

