family services

"That 'special feeling' upon walking through The SNAP Centre doors! A safe, welcoming, warm, understanding sanctuary. We feel truly blessed!"

The life in a week at The SNAP Centre

Every weekday the SNAP calendar is packed with services and activities to support and empower families. SNAP matters takes a look at a typical term time week.

Counselling

'This is so empowering for us both. As a parent I am understanding more about my daughter's anxiety than ever before."



Family Support Manager Pam, with a potential young volunteer at her induction interview.



Pre-school children play together with specialist equipment while parents relax and access support.

SNAP on a Monday My son had his first session today and

it was absolutely brilliant, totally exceeded my expectations."



Young people activity that uses games and music to help them ease anxiety and boost confidence. Yoga Groovettes

"My daughter has made a lovely group of supportive friends and really benefits from the group activity."

Tuesday

Monday



Supportive conversation in our specialist library sharing information and planning next steps.

763 Face-to-Face **Advice sessions** throughout 2019

Face to Face

"I appreciate your kindness and honesty at a time when it's all a bit confusing. You provided clarity and lots of support."



Individual advice sessions including Education and Benefits Advice and Parent Counselling.



Family team's weekly meeting to share the latest information gathered to support families.

Specialist Library resources borrowed throughout 2019

Counselling

"We are definitely in a happier place for everyone. Seeing my son happier is such a relief and has made a huge difference at home."



A chance to meet other families in similar situations to share experiences and ideas.

992 parents attended **Specialist Talks**

throughout 2019



A wide range of training opportunities for parents and professionals.

Drama Club

"My child can relax at this club and not feel like the odd one out."



Developing young people's selfesteem and confidence through games, role play and exercise.

ursday



Specialist individual sessions for children and young people to explore their thoughts and feelings.

Therapeutic Thursday "The children aet to explore all their sensory needs and we can relax as they are in a safe environment."



Pre-school session including use of SNAP's multi-sensory room while parents relax and access support.

hours of Pre-school

children sessions throughout 2019

SNAPtastic

"It was fantastic to see my child naving such a good time and feel so calm yesterday at **SNAPtastic!**"



After-school club that includes siblings and allows parents to relax and seek advice.

Parent Yoga

"Yoga is my one hour of relaxation and helps with the aches of lifting my disabled child."



Uses music to encourage the development of interaction and social skills for pre-school children.

Music Therapy

"My daughter is learning to take turns and as she has no language yet, she is able to communicate through music."



session times or by appointment and

Helpline

calls & emails answered during 2019

SNAP Helpline

"I am really grateful for your time, kindness and thorough response. I really appreciate your help and useful information."

The SNAP Library is open during contains hundreds of resources.